

# Jacob Levers

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## WORK EXPERIENCE

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### Sensible Health

Nov. 2024 – Present

*Disability Support Worker*

*Remote*

- Sensible Health provides disability support services, focusing on personalized care and community integration.
- Provided exceptional patient care utilizing strong communication and problem-solving skills.
- Leveraged critical thinking skills to enhance service delivery and patient satisfaction.

### 32 Dental Lane

August 2024 - October 2024

*Dental Assistant*

*Brisbane, Queensland, Australia*

- 32 Dental Lane is a dental practice specializing in comprehensive dental care and patient education.
- Assisted dental professionals in procedures, ensuring adherence to hygiene protocols.
- Communicated effectively with patients to enhance their comfort and understanding.

### Queensland Radiology Specialists

March 2024 - August 2024

*Receptionist*

*Brisbane, Queensland, Australia*

- Queensland Radiology Specialists provides state-of-the-art medical imaging services.
- Managed patient appointments and inquiries, enhancing patient experience through effective communication.
- Worked collaboratively with medical staff to ensure seamless operations.

### Coles Group

April 2021 - March 2024

*Supervisor*

*Ipswich, Queensland, Australia*

- Coles Group is a leading Australian retailer, providing a range of grocery and general merchandise products.
- Led a team to achieve customer service excellence and operational efficiency.
- Implemented problem-solving strategies to address customer and operational issues.

## EDUCATION

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### The University of Queensland

February 2022 - June 2025

*Bachelor of Biomedical Science, Medicine*

*Brisbane, Queensland, Australia*

## VOLUNTEERING

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### Brisbane Private Hospital

February 2023 - June 2023

*Orderly*

*Brisbane, Queensland, Australia*

## CERTIFICATIONS, SKILLS & INTERESTS

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- **Certifications:** Certificate I in Business; Certificate II in Skills for Work and Vocational Pathways; Certified in CPR and First Aid
- **Skills** Communication; Leadership; Teamwork; Problem Solving; Critical Thinking; English
- **Interests** My Dog Sparky; Building Computers; Technology Integration; Healthcare Innovation; Data Analysis; Software Development